

THE JCB PONY CLUB CHAMPIONSHIPS 2025

ULTIMATE GUIDE AND FAQ

Click on the links below to jump to the relevant section:

Entry & Administration
 Stabling & Horse Management
 Camping & Parking
 Timings & Schedule
 Communication & Support
 Merchandise & Facilities
 Horse Welfare & Safety
 Competition & Rules
 Health, Safety & Behaviour
 Accessibility
 Media & Privacy

Entry & Administration

Can I edit my entry after submitting it on Entrymaster?

If you have not yet paid for your entry, you can view entries and edit them/add more detail up to the date that entries close. If you have already paid for your entry, only people with the Team Manager Entrymaster login can make changes. No changes can be made after entries have closed.

How do I withdraw a competitor after entries close - and is there ever a refund in exceptional cases?

Email championships@pcuk.org to notify us of the withdrawal. There are no refunds for any reason after entries close.

Where can I find detailed competition times or team allocations?

Once entries close, we will immediately start working on specific timings. Prior to this, there will be 'draws' published which will give more information on which part of the day Members from each Area will compete. There is also an overview timetable available on the JCB Pony Club Championships webpage.

When and how will I receive confirmation of my stabling and camping allocations?

Confirmation of stable booking is sent to your email after booking. Check your JUNK folder if you can't see it. You do not need to book camping, so there will be no confirmation for camping.

Is there a waitlist process if classes/stabling become full?

Yes, there will be a waitlist on the entry system.

What happens if my horse fails the spot-check vaccination check - can I appeal?

No. If our passport checkers spot a discrepancy, they will consult our onsite vet. If they confirm it is incorrect, your horse may be put in an isolation stable if you have travelled from far away to allow them some time off the transport and to allow you to rest, but you must travel home as soon as you are ready to do so. Our vaccination policy can be found on the website, and upon entering, you are asked to confirm that you understand and comply with this and we therefore have a zero-tolerance for incorrect vaccinations.

Are substitutes allowed in team events, and what is the process?

The exact process is dependent on the sport, so you must check with the relevant rulebook. As a minimum, the substitute rider/horse must be eligible, and in some cases, the individual being substituted in must have completed the Area Competition.

Where can I find the relevant Sport Rule Book to check on withdrawals/substitutions?

They are all available to view on The Pony Club website under 'Activities' and then the relevant sport.

What is the process for objections or appeals during competitions?

During the Championships, you must visit the Helpdesk in the main Hub and write the appeal down. This must be done no later than half an hour after all the provisional scores have been released and must be lodged by a DC or their appointed representative.

What is the deadline for changes to musical ride or dressage to music entries?

Same as all the others – 1st August! If you have changes after this, you must email championships@pcuk.org and we will try our best to accommodate.

Stabling & Horse Management

Can I choose which nights I book a stable for, or do I have to book for all?

You choose which nights you book for. Some choose to come the night before if they are travelling from far away, or if they are competing early, or if their horse takes a bit of time to settle in! Additionally, some may choose to stay an extra night if they are competing till late or expect to stay for prizегiving, or of course if they're planning to stay for the parties!

Is shared stabling allowed for horses coming on different days?

You book a stable per horse per night, so if you have one horse staying on Monday night and another horse staying on Tuesday night, it is possible to make this clear on the stable booking. The stable manager will do their best to ensure you keep the same stable so that you don't have to worry about taking bedding out or moving all your things, but please communicate this with them when you arrive with your first horse to make things clearer for all involved!

Are competitors allowed to stay in their lorries or must they camp?

Yes, you can of course stay in your lorry, trailer, caravan, campervan or tent! However, all horses must be in their stables.

Can you use rubber mats in the stables?

You are welcome to, but it would be completely your responsibility to put them in and remove them on time. The stables are on grass, so we feel there is little need for competitors to bring matting with them.

Where exactly is the muck heap located for each stable block?

The muck heap is located and signposted along the fencing, and all muck must be disposed of on this heap only. You must not start creating your own heap! Any changes to the location during the show will be communicated through the WhatsApp group.

What happens if the previous occupant leaves a stable dirty - can I request a clean-out?

If you arrive to find your stable in an unsatisfactory condition, please speak to the stable manager. If asked politely, a member of the WH Security team may be willing to clean it for a fee. However, please note that the fee will need to be covered, potentially by you, if the previous occupant cannot be identified or held responsible.

What kind of ID or allocation method is used to find our stable?

Stables are labelled by the stable manager prior to your arrival. Upon unloading your horse, you must enter the stables via the top gate, where the stable manager will let you know which stable you are in. The stable manager may request to see the horse's passport, but passports will mainly be checked on arrival by student vets (who will also be using microchip scanners to ensure we are shown the correct passport). You must not move stables or alter them in any way, without consulting the stable manager.

Camping & Parking

Can we reserve a specific camping location with friends or family?

No. All camping is organised into Pony Club Areas, so you will always be with people from your Area. These areas are large, so there is plenty of room for everyone. However, if you specifically want to be next to someone, you should plan to arrive at similar times. Area parking allocations are specified on the Map: <https://pcuk.org/map-and-shopping/#Map>

Is there a map available showing Area/Region camping allocations?

Yes: <https://pcuk.org/map-and-shopping/#Map>

Is there electricity hook-up?

Electric hook-up is not provided, but you are welcome to bring your own generator. These must be turned off by 11pm to keep the noise down.

Can non-competitor siblings park a car overnight in the campsite?

We kindly ask for cars to park in the day-parking, but if you have lots to unpack (e.g., a tent etc) then we would allow you to drive into the camping area, set your pitch up and then drive back to the day-parking. Siblings are welcomed!

Where should officials or volunteers park if they are also competitors or parents?

In the day-parking area which you will be directed to on arrival. If you are arriving just for the day with a horse, there is different parking for day lorries/trailers and day cars. Our security on the gate will direct you to the right place!

Are gazebos or awnings allowed in the camping area?

Yes, they are but please be respectful and mindful to other campers about how much space you are taking up.

Timings & Schedule

When will the full competition timetable be published?

In the coming weeks, we will release draft timetables showing start times of each event, as well as Area 'draws' which will show the order that each Area will compete in. Exact competitor timings cannot be done until entries close on 1st August. Times will all be available on Pony Club Results.

How will we be notified if competition times change last-minute?

We hope that times will not change, but it is important to keep checking Pony Club Results. If you need to change your times, you must email championships@pcuk.org immediately. Changes to times cannot be guaranteed, but if we can accommodate a change, you cannot take someone else's time (unless they are another team Member and they are happy to swap with you), so you will either be added to the end of the class, or put on a waitlist and take the time of someone who withdraws. In the event of hot weather, we may decide to make times earlier to avoid the main heat of the day and changes like this will be communicated via the WhatsApp group.

Are the disco nights supervised, and what is the age limit?

Disco nights are open to all, including parents! Parents and Guardians must supervise their children under 18.

Will there be a published schedule of events in the Fan Zone?

This information will be posted within the Fan Zone webpage and within the WhatsApp group chat: <https://pcuk.org/fan-zone-2025/>

Communication & Support

What kind of updates will be sent via the WhatsApp group - can multiple family members join?

Important updates from the security team, stable manager, Fan Zone activities and from The Pony Club Office team. For example, if a vehicle is blocking an emergency exit route and needs moving, if a horse has got loose, updates to upcoming prizegiving timings, and lost property.

What if I don't have WhatsApp - how can I stay informed?

There is a helpdesk in the Hub which will have friendly and well-informed volunteers manning it throughout the day.

Can I call the Helpdesk before arriving on site, or only during the event?

Until 8th August, you can call The Pony Club office as normal. After this date, you can still call the Office number and select the 'Championship' option. We highly recommend emailing championships@pcuk.org.

Who should I contact about lost property?

Visit the onsite helpdesk who will see if it has been handed in. If not, we will take your name and number and contact you if it is handed in.

Merchandise & Facilities

Can hoodies be pre-ordered, or are they only available on-site?

Hoodies are only available on-site and are printed 'live'! You can choose the colour, size and type of garment you want.

Is there an option for postal delivery of commemorative hoodies if we can't attend?

You can contact the supplier Beewear after the event to organise this directly with them.

Are cash payments accepted at any food or retail outlets?

Cash is accepted at the food stalls and some trade stands, but all will accept card payments.

Is drinking water available on tap for people or just horses?

There are a number of taps available through the site and all are drinking water safe. We encourage people to bring refillable bottles.

Will showers and toilets be cleaned daily?

Yes, both are cleaned each morning.

Can we bring our own food and BBQs if they are not solid fuel?

Gas fuelled barbeques only are permitted. Solid fuel barbeques and campfires are not permitted on the Offchurch Bury estate.

Horse Welfare & Safety

Are horses allowed to be hand-grazed anywhere on-site?

Yes, you can graze ponies around the stable area and on the horse walk but they must not be taken into the camping and parking areas. You must consider The Pony Club biosecurity policy at all times and therefore avoid direct contact with other horses/ponies.

What happens if my horse becomes ill overnight - do I call the Stable Manager or vet directly?

Go to the stable manager immediately who will contact the onsite vet.

Are there any restrictions on feed and hay brought from home?

You are encouraged to bring hay and feed from home that your horse is familiar with. However, you must use chopped rape straw for bedding only. You can purchase bales onsite at £10 per bale (card payment only). If your horse cannot have this type of bedding, you must inform us well in advance of the alternative bedding you wish to use, or you can choose to bed just on the grass instead. No wood, straw or paper bedding will be permitted.

How will the biosecurity measures be enforced?

Stables will be disinfected on their arrival to site by Equine BioGenie to ensure they are disinfected for us since the last event they were used at. Passports will be spot checked upon entry to ensure that horses/ponies comply with the vaccination rule. If the stable manager is concerned by the health of any of the horses, they will be placed in a quarantine stable and checked by the vet.

Competition & Rules

Are bridle numbers mandatory, or can I use a saddlecloth number?

For dressage phases, there must be a number on each side of the horse (e.g., two bridle numbers or a bridle number one side and saddle pad number on the other) or one bridle number and a number bib. In all disciplines, we encourage riders to wear bibs as this makes things much easier for our lovely volunteer stewards to see who is present!

How is scheduling handled for competitors taking part in more than one class?

The Pony Club Results team have a very clever system that recognises when competitors are taking part in more than one event or have two horses entered in the same class. Additionally, they also use postcodes provided on entry to ensure that Members travelling from far away do not compete first, unless they are stabled. They will also take into account any 'special requests' included in your entry.

Are competitors allowed to use GoPro cameras during competition phases?

No, they are not permitted.

What is the dress code for prizegiving?

Full competition attire is required – remember that this should not include spurs! All prizegiving is unmounted and in the main Hub (except Mounted Games).

Is there any extra cost for participating in course-walking with experienced riders?

No! These course walks are all completely free. Remember to thank any volunteers you pass during the course walk such as fence judges and crossing stewards and remember to be respectful to those competing during the course walks.

Health, Safety & Behaviour

What are the consequences if someone is caught with a dog off a lead - are fines immediate?

You will be fined £100 if you need to collect your lost/loose dog from an Official.

Who is responsible for confiscated bicycles or scooters - how are they returned?

Confiscated bikes/scooters will be in the onsite Office. If yours is there, you must visit the helpdesk in the Hub.

Where do you store your bike when moving around the site?

Bikes must be parked in dedicated bike areas when away from Camp Site. These can be found in the stabling area and near the food area.

What is the process if there is a medical emergency overnight?

WH Security have their own first aid provision, go to their office, which is manned 24/7. There is also nearby A&E at Warwick Hospital and Coventry University Hospital.

Accessibility

Is there disabled seating at the competition arenas?

We don't provide seating for spectators.

How often does the shuttle buggy run and where are the pickup points?

Pick-up is from the camping/stabling area and the main champs site. On Horse and Pony Care and Eventing days, the buggy route is extended to the Horse and Pony Care site and the Cross-Country start/end. It is uncommon that you would be waiting more than five-minutes for a buggy to collect you.

Are the toilets accessible for wheelchair users?

In each block of toilets, there will be an accessible portaloo. Unfortunately, the showers are not wheelchair friendly and are accessed by steps. They are large showers with a changing area so if someone needs assistance within the shower, it is possible for two people to be in the cubicle at once.

Media & Privacy

How do I opt-out of having my child's photo used in Pony Club publications?

On entering, make sure you tick that you 'do-not' accept to Photographic Policy. This will be passed onto the photographers. They will still take photos, as you may wish to purchase these for yourself, but they won't publish them on their website. Our own Marketing team will also be aware of any competitor numbers not to include in stories or future marketing purposes but will always ask permission before taking close-up shots.

Will professional photos be available to purchase, and where?

Yes. Our official photographers are Top-Shots and they will be available to purchase onsite and after the show.

Can we use drones for filming if kept away from horses?

We politely ask that no one brings and flies drones at the event for the well-being of all our competitors.